

# PROBLEM ~~SOLVED~~ PREVENTED

## OVERVIEW

2015

### TESTIMONIALS

"VCS is very thorough in their auditing of inspectors, but I respect that. I don't want to work for someone who isn't all about the quality. That's our job after all, and VCS really seems to live up to that mark.

I really enjoy working with VCS. I've worked with many inspection service firms over the years, but I've been working exclusively for VCS for the past 10 years now. They are the best I've ever worked with. They are reliable, smart, understanding, and it feels like I'm part of a great team that respects good quality control."

**Military Quality Engineer**  
40+ years' experience

"I take my job as an inspector seriously, and the folks at VCS seem to do the same. They are the most professional and detail-oriented with every aspect of the inspection of any service I've worked for, which I appreciate.

I feel very supported by VCS. If there's ever an issue, or I need more information, they are very quick to respond and take care of things immediately. I feel like they strive for perfection as much as I do."

**Military Quality Inspector**  
30+ years' experience

For more than 30 years, Vendor Control Service, Inc. (VCS) has offered full-spectrum quality assurance services to major manufacturers globally, many involving mission-critical components for technologically advanced projects. From recertification audits to ISO standards and QA services—including real-time, on-demand inspection reporting/analysis and verification of inspector training according to industry best practices—each VCS inspection is executed by an experienced quality professional. Many of them led successful careers in their respective industries, often at the manufacturers VCS now works for. Because we believe it takes better people to build better machines, VCS offers customized selection of skills and qualifications based on each client's unique needs. Our people are the reason that, for more than 30 years, our clients are able to rest assured.

### 01 OUR QUALITY PROFESSIONALS

- Minimum 10 years' experience for all inspectors, auditors and engineers
- Training and skills maintained and continuously monitored
- All professionals on-boarded for every project on-site with follow-up training processed via VCS's proprietary online platform
- A dedicated core of long-serving professionals averaging 30 years of experience

### 03 PROCESS IMPROVEMENT

- QMS includes continuous oversight of inspections and audits to identify report gaps and facilitate early corrective actions
- Systematic approach to implementing new and/or proactive controls to ensure each step of the inspection is completed accurately and in a timely manner

### 02 REPORTING

- Real-time quality metrics reporting
- Fully customizable inspection, audit and Pareto analysis based on your needs
- Rapid incorporation of front-end interface changes based on audit findings, SCARs and/or process improvement
- Compatible interface with flexible data export to match your system requirements

### 04 OUR COVERAGE

- International source inspection strategically located to meet your global needs
- Geographic dispersion of professionals to within a standard 50-mile radius from most supplier locations